



Dear Sir or Madam

We hope that by the claim of our customer service everything is now to your satisfaction.

In this context we are interested in your opinion.

How do you rate our service?

We look forward to your feedback by E-Mail, by Fax or by post.

Best regards

Your X-Floc service

Will be filled out by X-Floc:

Customer ID _____

Date of receipt _____

Acronym staff _____

Please rate the following statements in reference to our service.

How do you rate...

... the execution of service from the disturbance to the disposal?

... our punctuality and reliability?

... our kindness?

... our shrinkage to your questions?

... our behavior all in all?

... the professional competence of our service employee?

... our reaction time?



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Comment: